



July 7, 2020

Subject: Lochinvar CPSC Recall 20-141 – WH(N,L) Models – New Rework Kit 100335249

To whom it may concern:

On June 18, 2020 Lochinvar announced a voluntary recall on certain Knight, Noble and Epic boilers & combi-boilers for an issue with a flue sensor grommet. The Safety recall notice included with this letter listed the affected models and identified a rework kit number (100327911) that Lochinvar would make available that contained all the parts and instructions needed to correct the issue.

We have recently discovered that the flue grommet provided in the kit does not seal correctly and should not be used on **Knight WH(N,L) 056, 086, 111, 156, 200 & 286**.

Knight WH(N,L) 056, 086, 111, 156, 200 & 286 models were constructed with a schedule 40 CPVC internal flue which has a thicker cross section than the polypropylene material used on the other models subject to the recall. The replacement grommet provided with kit 100327911 was sized for polypropylene material, making it too small for the thicker CPVC flue. See the images of the grommets in the figures on the following page.

Lochinvar has therefore released **kit number 100335249**, which is now available for retrofitting **WH(N,L) 056 – 286** models. Please contact Lochinvar's Technical Service at **1-833-232-9706** to obtain this kit or answer any questions you may have.

Please also do not hesitate to contact me if you have any questions. We apologize for any inconvenience and appreciate your continued partnership making consumer safety a top priority.

Michael G. Juhnke
Product Program Manager
Lochinvar, LLC

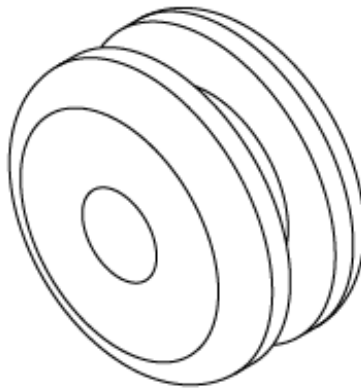


Figure 1.

Grommet supplied with original kit number -100327911
DO NOT USE ON: WHN 056, 086, 111, 156, 200, 286

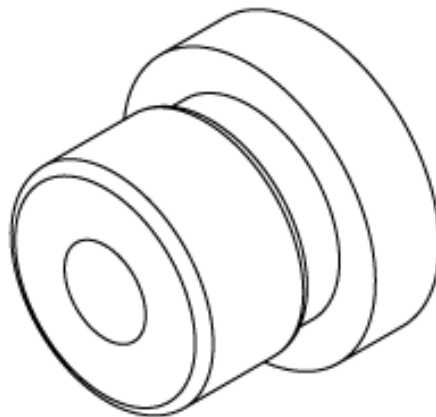


Figure 2.

Grommet supplied with new kit number - 100335249
For Use Only with: WHN 056, 086, 111, 156, 200, 286